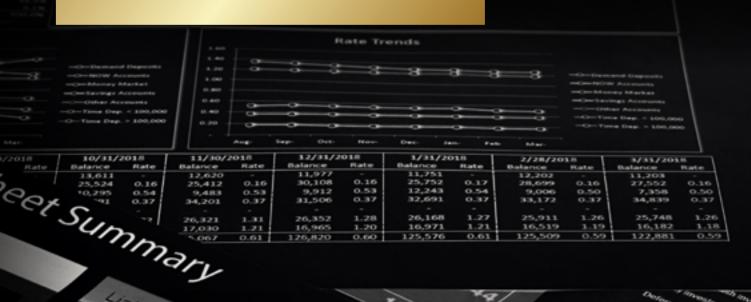


SOLUTIONS & ADVISORY GROUP

Comprehensive support for shared services & business process management



Liabilitie

SOURCING MANAGEMENT

TRANSFORMATION MANAGEMENT OFFICE

ADAPTIVE SOLUTIONS

TRANSFORMATION MANAGEMENT OFFICE

Leading the organization change and x-functional integration alignment.

Optimizing organizational and cost structures via people competency development, system standardization, supplier sourcing, process reengineering, harmonization and digitalization programs.

Applying market best-practices and qualified methodologies addressing business specific implementation challenges to quarantee quantified results.

ORGANIZATION CHANGE MANAGEMENT

PROGRAM MANAGEMENT OFFICE

DOCUMENTATION AND HARMONIZATION

BUSINESS FUNCTION TRANSITIONS

GBS SUPPLIER CONTRACT MANAGEMENT

SOURCING MANAGEMENT

AUTOMATION SOLUTION IMPLEMENTATION

TRAINING AND COMPETENCE DEVELOPMENT

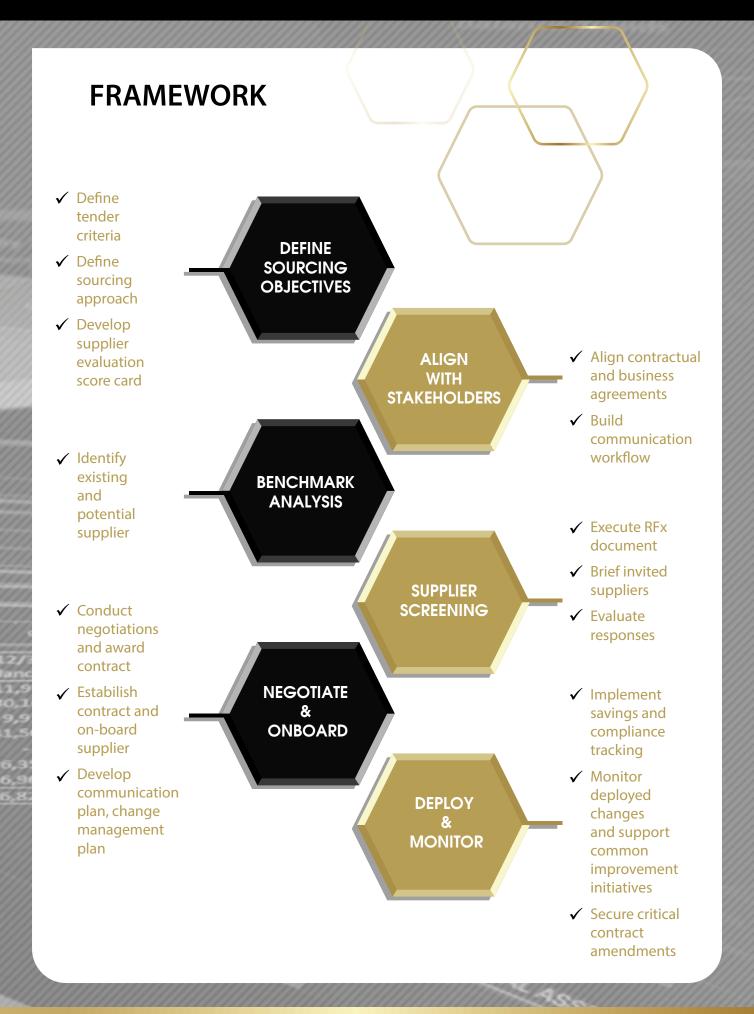
STRATEGIC BUSINESS GUIDANCE

SERVICE DELIVERY ENHANCEMENT





SOURCING MANAGEMENT



SOURCING MANAGEMENT

BENEFITS



MARKET EXPERTISE

Independent sourcing guidance with practical expertise and best in class sourcing techniques



COST OPTIMIZATION

Generated cost savings via smooth and aligned best sourcing practices



TRANSPARENCY

Clear communication and full visibility at each stage of selection process



CONTRACT COMPLIANCE

Ensured contractual compliance in terms of legal and regulatory requirements



EFFICIENCY

Increased RFx process efficiency achieved by standardized sourcing process



AGILITY

Market led by RFX technologies reducing sourcing cycle time

DELIVERABLES



SUPPLIER ASSESSMENT

Evaluated supplier portfolios in terms of requirements fullfilment



PROCESS REPOSITORY

Maintained transparent and structured model of sourcing process documentation



COMMUNICATION MODEL

Designed effective communication model among all stakeholders & suppliers



SUPPLY MARKET ANALYSIS

Market research across existing and potential new global/local suppliers



TRANSPARENT MEASUREMENTS

Calculation methodology and savings tracking tools



OTHER SOLUTIONS

TRANSFORMATION MANAGEMENT OFFICE

STRATEGY FOR TRANSFORMATION.

CENTRALIZATION METHODOLOGY

GBS FEASIBILITY STUDY

PROCESS MATURITY ASSESSMENT

CENTRE OF EXCELLENCE FRAMEWORK

AUTOMATION OPPORTUNITY
ASSESSMENT

GBS OUTSOURCING STRATEGY

BSS MARKET RESEARCH

STRATEGIC BUSINESS GUIDANCE

Consulting business services strategies based on comprehensive analysis of client business imperatives, structures and functions.

Indicating opportunity potential and readiness for transformation journeys.

Defining roadmaps and organizational design changes corresponding with business goals, market benchmarks and available technology solutions.

PROCESS PERFORMANCE & QUALITY MANAGEMENT

INTERIM SERVICE DELIVERY LEADERSHIP

GLOBAL PROCESS MANAGEMENT

OPERATIONAL SUPPORT
- RESCUE RANGERS

CATEGORY MANAGEMENT

DIGITAL WORKFORCE FARM

AUTOMATION CENTRE OF EXCELLENCE

KNOWLEDGE MANAGEMENT FRAMEWORK

SERVICE DELIVERY ENHANCEMENT

Introducing process ownership with service delivery excellence models matching end-customer expectations and process execution challenges.

Defining adequate process measures and optimizing performance control.

Driving business domain initiatives or quality improvements leveraging people engagement and technology developments.

Supporting business domain leadership, GBS management and delivery needs at all levels.



ADAPTIVE Solutions & Advisory Group

is helping organizations in adopting themselves to market environment and seize competitive advantage in the business world through centralization, transformation and automation of business processes. With unique process transformation expertise, the Company offers dedicated business solutions for shared services & outsourcing industry, including end-to-end process management, change management, technology enhancements and GBS market intelligence.